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Impact of Public-Private Partnerships on The Implementation and Effectiveness of E-Governance

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ABSTRACT

Public-Private Partnerships (PPPs) have a significant impact on the implementation and overall effectiveness of e-governance initiatives. By bringing together the strengths of the public and private sectors, PPPs help governments overcome financial, technical, and administrative constraints in delivering digital public services. The private sector contributes advanced technologies, innovation, project management skills, and operational efficiency, while the public sector ensures policy direction, legal frameworks, and accountability. This collaboration accelerates the implementation of e-governance projects such as digital service portals, e-procurement systems, online tax platforms, and electronic grievance redressal mechanisms. The effectiveness of e-governance is greatly enhanced through PPPs by improving service quality, reliability, and accessibility. Private partners help design user-friendly interfaces, ensure system integration, and provide continuous maintenance and technological upgrades. Risk sharing between partners reduces the burden on governments and promotes timely project completion. PPPs also support capacity building and training of government officials, which strengthens institutional readiness for digital transformation.